

ECARE CHAT (beta) MANUAL

A. For desktop and laptop access

1. Go to <https://www.ecaretpa.com/>
2. Find the chat client on the bottom left corner of the home page as encircled in below image.



3. Click the chat client and you may start chatting with our agents by inputting your facility name.

B. For Mobile access:

1. Go to [ecaretpa.com](https://www.ecaretpa.com) from your mobile browser.
2. Find the chat client on the bottom left corner of the home page as encircled in the image on right.
3. Click the chat client and you may start chatting with our agents by inputting your facility name.

